Exchange Address Rewrite in Exchange Server 2003 and Exchange Server 2007

Written by Marc Grote - mailto:grotem@it-training-grote.de

Abstract

In this article I will show you the process of the Exchange Server Address Rewrite feature. With the Exchange Server Address Rewrite feature, Exchange Administrators can centrally rewrite outgoing SMTP addresses. Exchange Server Address Rewrite is available as an additional tool for Exchange Server 2003 which can be downloaded for free at the Microsoft website. In Exchange Server 2007 Address rewrite is nativly integrated into the core messaging system in form of Exchange Management Shell CMDlets.

Let's begin

This article shortly explains the reason why the Exchange Address Rewrite feature could be necessary in your Exchange Server environments. The focus on Address Rewrite is Exchange Server 2007 but I will start explaining the Exarcfg tool for Exchange Server 2003 too.

What is Exchange Address Rewrite

Exchange Address Rewrite is the process of rewriting e-mail addresses for all outgoing messages on a special SMTP virtual server (true for Exchange Server 2003). Exchange Address Rewrite is specially used in merger or acquisition scenarios where two Exchange organizations should be merged to one Exchange organization but for the time until these two organizations are completely merged, every organization uses it's own SMTP namespace but for all outgoing SMTP message the new or unique SMTP address space will be used.

One example:

NWtraders has acquired Contoso and during a limited time until the acquisition has finished all users of Contoso should use SMTP E-mail address space of NWTraders for outgoing messages. There are some steps to do when you enable Address Rewrite. If you would like to use this feature you must perform the following steps:

- Enable Address rewrite for all outgoing messages for users of the Contoso Exchange organization
- Create contacts in Active Directory for all Contoso Mail enabled users with a target SMTP address for Contoso and a primary SMTP address for Nwtraders.
- Create an SMTP connector with an address space of Contoso.
- Enable Address Rewrite on the corresponding Exchange SMTP virtual Servers

Exchange Address Rewirte requires the following to work properly:

- All SMTP messages must be externally submitted through the Exchange Bridgehaed server.
- All SMTP messages must be send to the Internet

Please note:

Echange Address Rewrite is NOT used for sending internal E-Mails from one Exchange Server to another in your Exchange Organization. There is one exception from this rule: All native SMTP clients like Mozilla Thunderbird or Microsoft Outlook Express uses Exchange Address rewite because these messages will be send directly to the SMTP driver.

Downloading and installing Exchange Address Rewrite

Because Exchange Server 2003 has no native integration of Exchange Address rewrite, you must download the Address Rewrite tool called EXARCFG.EXE from the Microsoft website. You will find the download link at the end of this article.

After downloading the tool, simply extract the download package and open a command prompt to use the EXARCFG tool, as shown in the following screenshot.

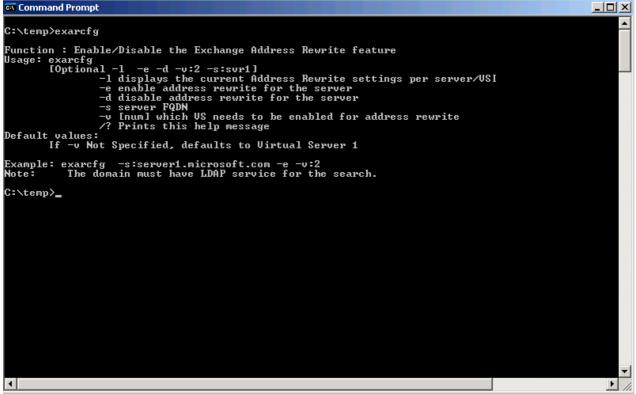


Figure 1: Exarcfg Syntax

The parameters are self explaning and require only little attention.

The EXARCFG parameter –E enables Address Rewrite, the parameter –D disables Exchange Address Rewrite. The only parameter you should pay more attention is the –V parameter which specifies which Exchange Virtual SMTP Server should be used.

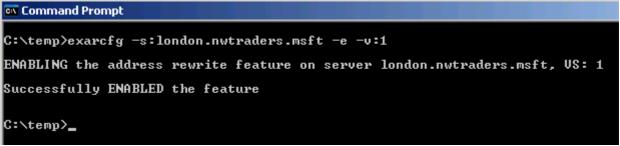


Figure 2: Enabling Exarcfg for the Exchange Server London.nwtraders.msft

That was the necessary steps for using Exchange Address Rewrite in Exchange Server 2003. Using Exchange Address Rewrite in Exchange Server 2007 is a bit different from Exchange Server 2003.

Exchange Address rewrite in Exchange Server 2007

Exchange Address Rewrite in Exchange Server 2007 is already installed with the core messaging subsystem but not enabled. You have to use the Exchange Management Shell to activate Exchange Address Rewrite.

One other new feature of Exchange Address Rewrite in Exchange Server 2007 is that you can enable this feature on a per user, SMTP domain and/or SMTP subdomain base and not for the whole Exchange 2003 Virtual SMTP Server as in Exchange Server 2003.

You configure Address Rewriting agents on the SMTP receive connector and send connector on a computer that has the Edge Transport server role installed.

Please note:

The Exchange Server 2007 Address Rewrite Agent is only available on Edge Transport servers.

Enumerating installed Transport Agents

The following Exchange Management Shell CMDlets shows the installed Transport Agents on a Hub Transport Server. As you can see there is no Transport Agent for the Address Rewrite feature.

🎇 Machine: ex2007-all Scope: external.dom		_ 🗆 🗙
[PS] C:\Documents and Settings\Administrato	r>get-transportagent	
Identity	Enabled	Priority
Transport Rule Agent Journaling Agent Connection Filtering Agent Sender Id Agent Sender Filter Agent Recipient Filter Agent Protocol Analysis Agent IPSI C:\Documents and Settings\Administrato	True True True True True True True True	 1 2 3 4 5 6 7 8

Figure 3: Installed Transport Agents on Hub Transport Server

When you start the Exchange Management Shell CMDlet to enumerate the Exchange 2007 Transport Agents on a Exchange 2007 Edge Transport Server you can see the Transport Agent for Incoming and outgoing SMTP message transfer.

🞇 Machine: EX2007-EDGE Scope: View Entire Forest		
[PS] C:\Dokumente und Einstellungen\Admin	istrator.W2K3>get-tran	sportagent 🗾 🔺
Identity	Enabled	Priority
Connection Filtering Agent Address Rewriting Inbound Agent Edge Rule Agent Content Filter Agent Sender Id Agent Sender Filter Agent Recipient Filter Agent Protocol Analysis Agent Attachment Filtering Agent Address Rewriting Outbound Agent FSE Routing Agent IPSI C:\Dokumente und Einstellungen\Admin	True True True True True True True True	1 2 3 4 5 6 7 8 9 10 11
Figure 4: Installed Transport Agents on Edge Transport Server		

Figure 4: Installed Transport Agents on Edge Transport Server

Display Exchange Server 2007 Address Rewrite entries

If you would like to see for which users, Domains or subdomains Address Rewrite is enabled, start the Exchange Management Shell CMDlet from the following screenshot.



Figure 5: Display installed Address Rewrite entries

With Exchange Server 2007 Address Rewrite you can rewrite SMTP addresses based on:

- Single Address
- Single Domain
- Multiple Subdomains

How to enable Address Rewrite for a Single Address

New-AddressRewriteEntry -name "grotem@it-training-grote.de to grotem@telta.de" InternalAddress grotem@it-training-grote.de -ExternalAddress grotem@telta.de Single Domain

How to enable Address Rewrite for a Single domain

New-AddressRewriteEntry -name "IT TRAINIHG GROTE to TELTA" -InternalAddress it-traininggrote.de -ExternalAddress telta.de

How to display Address Rewrite entries after configuring some entries

You have to use the Exchange Management Shell to display configured Address Rewrite entries as shown in the following screenshot.

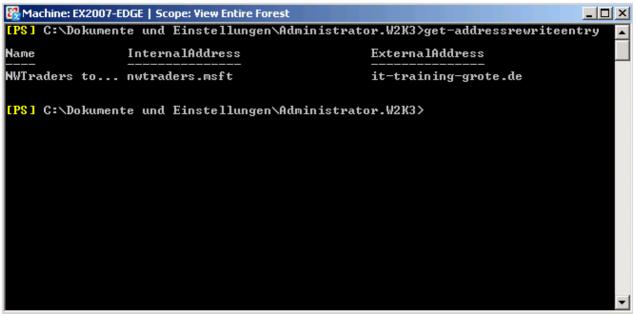


Figure 6: Display installed Address Rewrite entries

What SMTP Header fields are rewritten or not?

Exchange Server 2007 Address Rewrite doesn't rewrite the whole SMTP Header fields. The following table from Microsoft lists the SMTP Header fields that are rewritten for inbound or outbound messages.

SMTP Header field	Outbound	Inbound
Envelope From (MAIL FROM)	Rewritten	Not rewritten
Envelope To (RCPT TO)	Not rewritten	Rewritten
Body To	Rewritten	Not rewritten
Body Cc	Rewritten	Not rewritten
Body From	Rewritten	Not rewritten
Body Sender	Rewritten	Not rewritten
Body Reply-To	Rewritten	Not rewritten
Body Return-Receipt-To	Rewritten	Not rewritten
Body Disposition-Notification-To	Rewritten	Not rewritten
Body Resent-From	Rewritten	Not rewritten
Body Resent-Sender	Rewritten	Not rewritten

Table 1: SMTP Header fields that are rewritten or not with Exchange Server 2007 Address Rewrite

Conclusion

Exchange Server 2003/2007 Address Rewrite is a great tool that rewrites SMTP addresses and is specially used in Exchange environments with a merger or acquisition scenario. You should be carefully plan the implementation of Exchange Address Rewrite. Setting up Exchange Address Rewrite is really simple but the underlying organizational process should be carefully considered.

Related Links

Exarcfg Download

http://www.microsoft.com/downloads/details.aspx?FamilyID=c29487ee-ef0a-49f6-a205-f23e0a98f 794&displaylang=en

Planning for Address Rewriting

http://technet.microsoft.com/en-us/library/aa996806.aspx

Overview of the Exchange Server 2003 Resource Kit Tools

http://www.msexchange.org/tutorials/Overview-Exchange-2003-Resource-Kit.html

Supporting Two SMTP Mail Domains and Sharing an SMTP Mail Domain with Another System http://technet.microsoft.com/en-us/library/aa997194.aspx

How to create a new Address rewrite entry

http://technet.microsoft.com/en-us/library/bb123966.aspx

Hub Transport Servers in Exchange Server 2007-04-06

http://msexchangeteam.com/archive/2006/11/17/431555.aspx