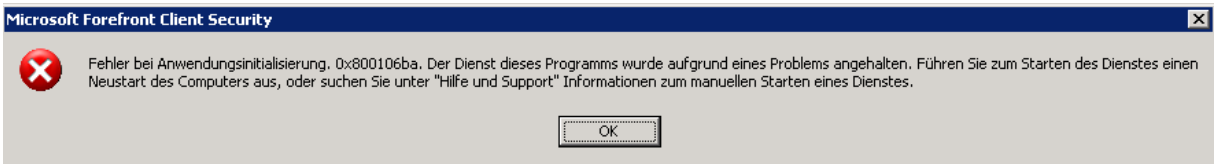
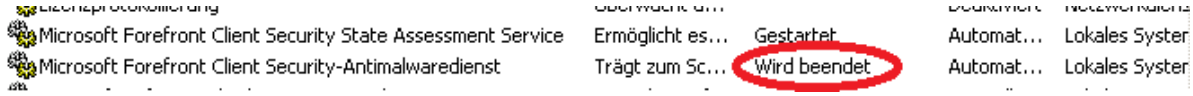
Forefront Client Security Probleme

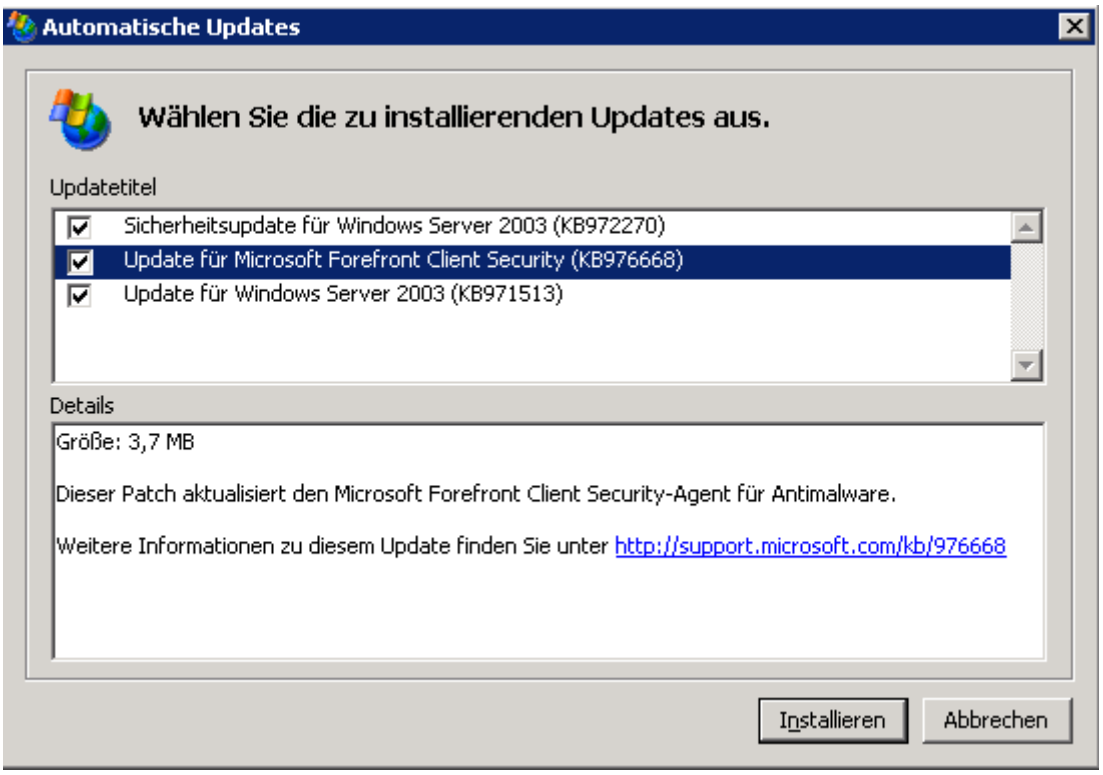
Auf einem Windows Server 2003 R2 SP2 Fileserver laeuft FCS nicht mehr rund. Folgendes Problem tritt auf:



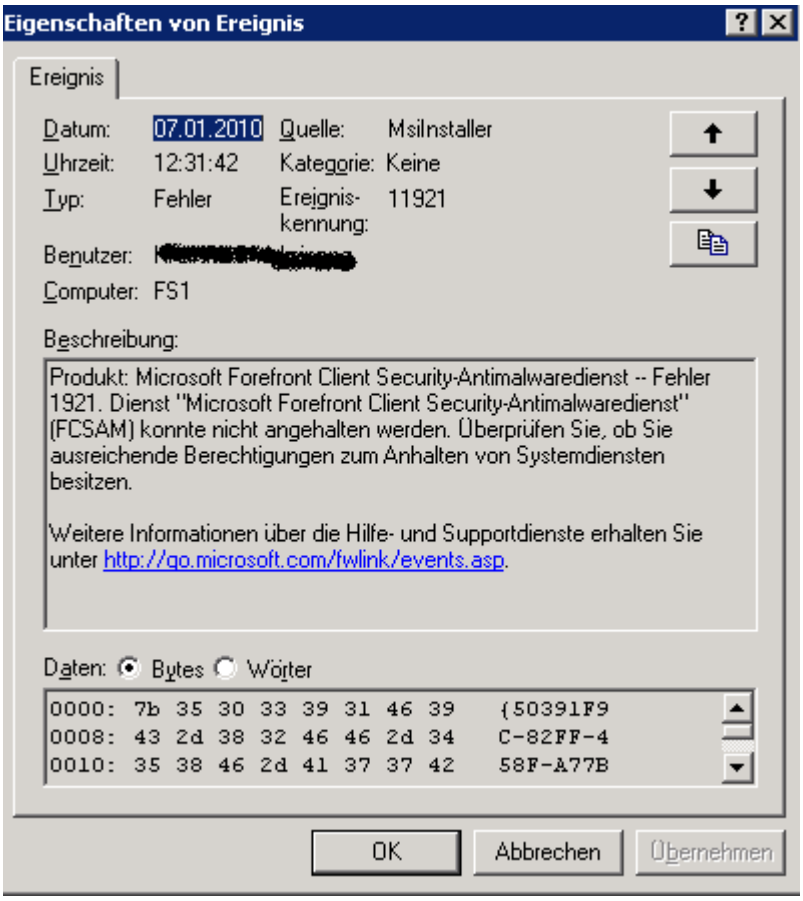
Bei dem Versuch des Updates faehrt sich der Dienst ins Nirvana und laesst sich auch mit SC.EXE nicht mehr steuern. Einzig ein Reboot hilft, doch danach taucht das Problem erneut auf.



Um dieses Update handelt es sich:



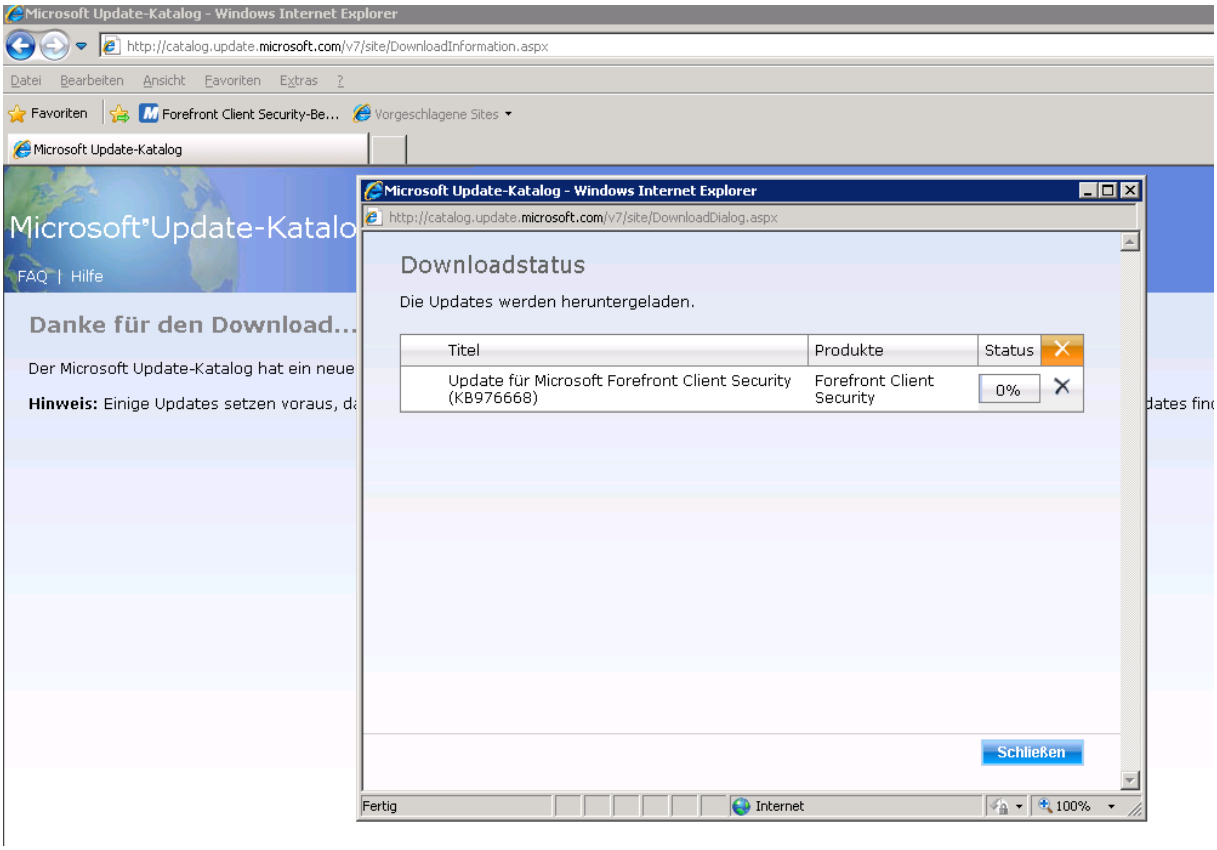
Meldung in der Ereignisanzeige:



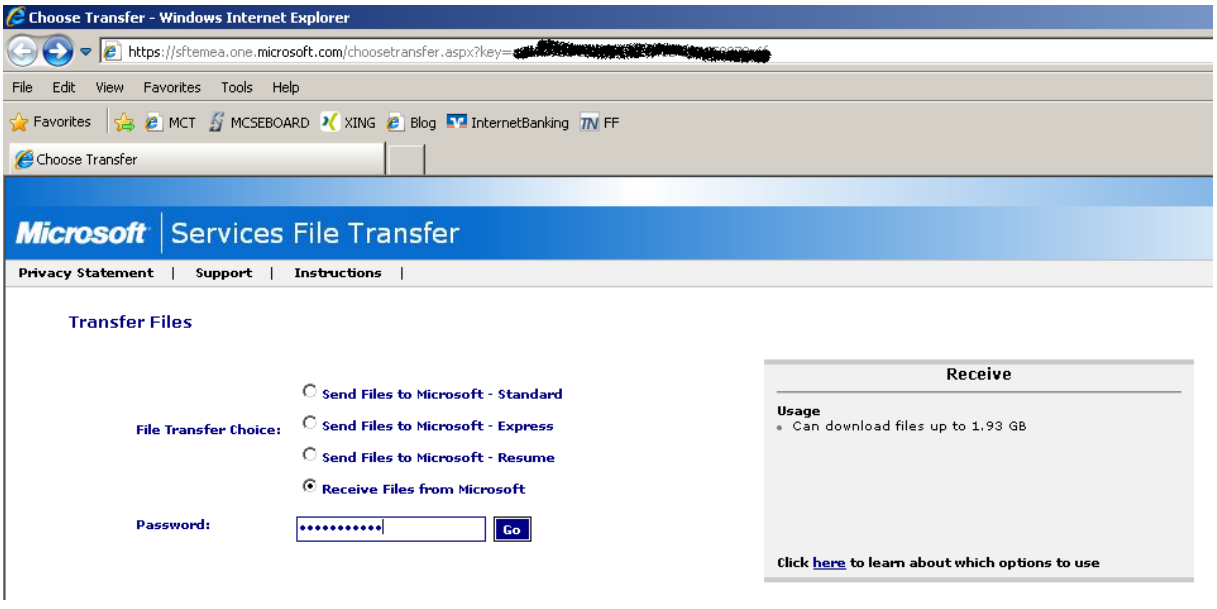
Meldung im FCS Log:

```
MSI (s) (18:38) [07:42:04:980]: Note: 1: 1402 2:
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Installer\UserData\S-1-5-18\Products\C9F19305FF28F8547AB7ED7F426E41D0\Transforms 3: 2
MSI (s) (18:38) [07:42:04:980]: Executing op: End(Checksum=0,ProgressTotalHDWord=0,ProgressTotalLDWord=0)
MSI (s) (18:38) [07:42:04:980]: Error in rollback skipped.      Return: 5
MSI (s) (18:38) [07:42:04:995]: No System Restore sequence number for this installation.
MSI (s) (18:38) [07:42:04:995]: Unlocking Server
MSI (s) (18:38) [07:42:05:074]: PROPERTY CHANGE: Deleting UpdateStarted property. Its current value is '1'.
Aktion beendet um 07:42:05: INSTALL. Rückgabewert 3.
MSI (s) (18:CC) [07:42:05:089]: Note: 1: 2205 2:  3: Control
Aktion beendet um 07:42:05: RemoveExistingProducts. Rückgabewert 3.
Aktion beendet um 07:42:05: INSTALL. Rückgabewert 3.
MSI (s) (18:CC) [07:42:05:089]: Note: 1: 1708
MSI (s) (18:CC) [07:42:05:089]: Produkt: Microsoft Forefront Client Security-Antimalwaredienst -- Die Installation ist fehlgeschlagen.

MSI (s) (18:CC) [07:42:05:089]: Das Produkt wurde durch Windows Installer installiert. Produktname: Microsoft Forefront Client Security-Antimalwaredienst. F
1.5.1973.0. Produktsprache: 1031. Erfolg- bzw. Fehlerstatus der Installation: 1603.

MSI (s) (18:CC) [07:42:05:089]: Cleaning up uninstalled install packages, if any exist
MSI (s) (18:CC) [07:42:05:089]: MainEngineThread is returning 1603
MSI (s) (18:A8) [07:42:05:199]: No System Restore sequence number for this installation.
=== Protokollierung beendet: 08.01.2010  07:42:05 ===
MSI (s) (18:A8) [07:42:05:199]: User policy value 'DisableRollback' is 0
MSI (s) (18:A8) [07:42:05:199]: Machine policy value 'DisableRollback' is 0
MSI (s) (18:A8) [07:42:05:199]: Incrementing counter to disable shutdown. Counter after increment: 0
MSI (s) (18:A8) [07:42:05:199]: Note: 1: 1402 2: HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Installer\Rollback\Scripts 3: 2
MSI (s) (18:A8) [07:42:05:199]: Note: 1: 1402 2: HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Installer\Rollback\Scripts 3: 2
MSI (s) (18:A8) [07:42:05:199]: Decrementing counter to disable shutdown. If counter >= 0, shutdown will be denied.  Counter after decrement: -1
MSI (s) (18:A8) [07:42:05:199]: Restoring environment variables
MSI (c) (8C:48) [07:42:05:199]: Decrementing counter to disable shutdown. If counter >= 0, shutdown will be denied.  Counter after decrement: -1
MSI (c) (8C:48) [07:42:05:199]: MainEngineThread is returning 1603
=== Verbose logging stopped: 08.01.2010  07:42:05 ===
```

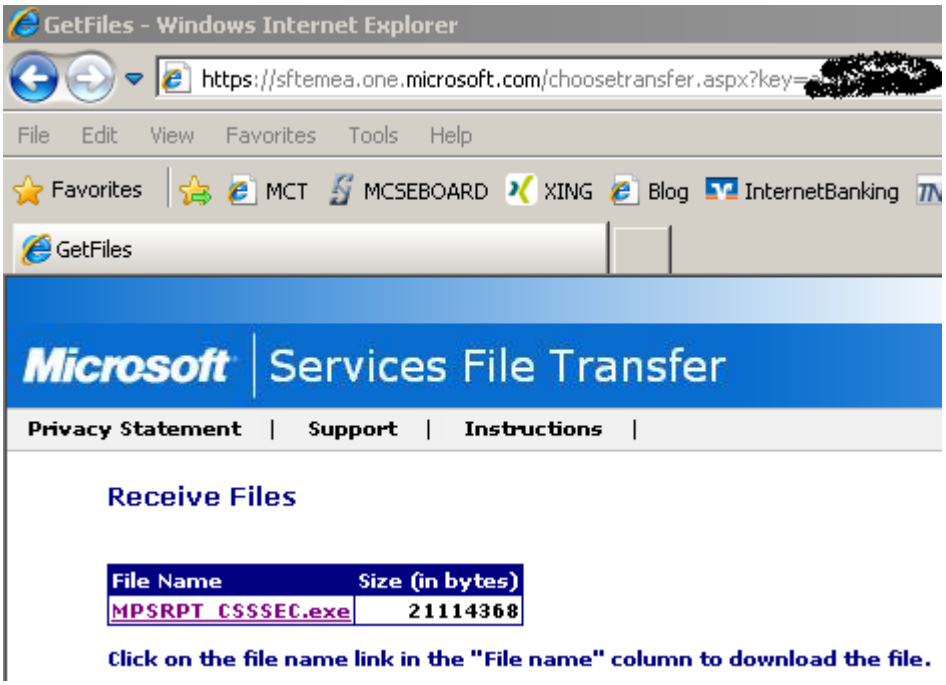
Auch eine manuelle Installation des FCS Updates hilft nicht:



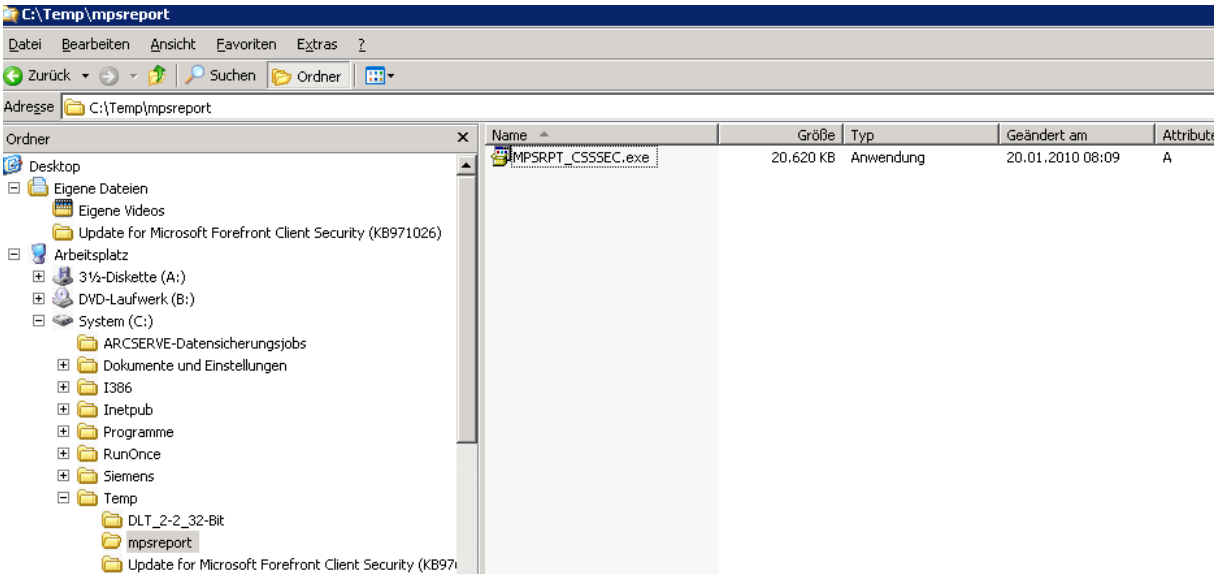
Nach dem telefonischen Erstkontakt mit Microsoft und der Problembeschreibung kam eine e-mail von dem Forefront Security Engineer zurueck, mit einem Link zum Download des MPSReport Tools.



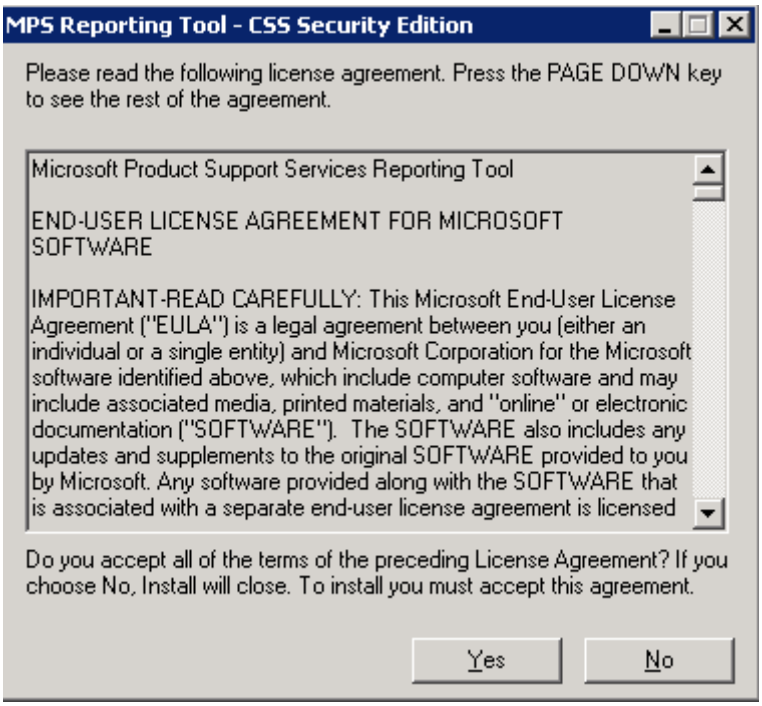
Download des Tools



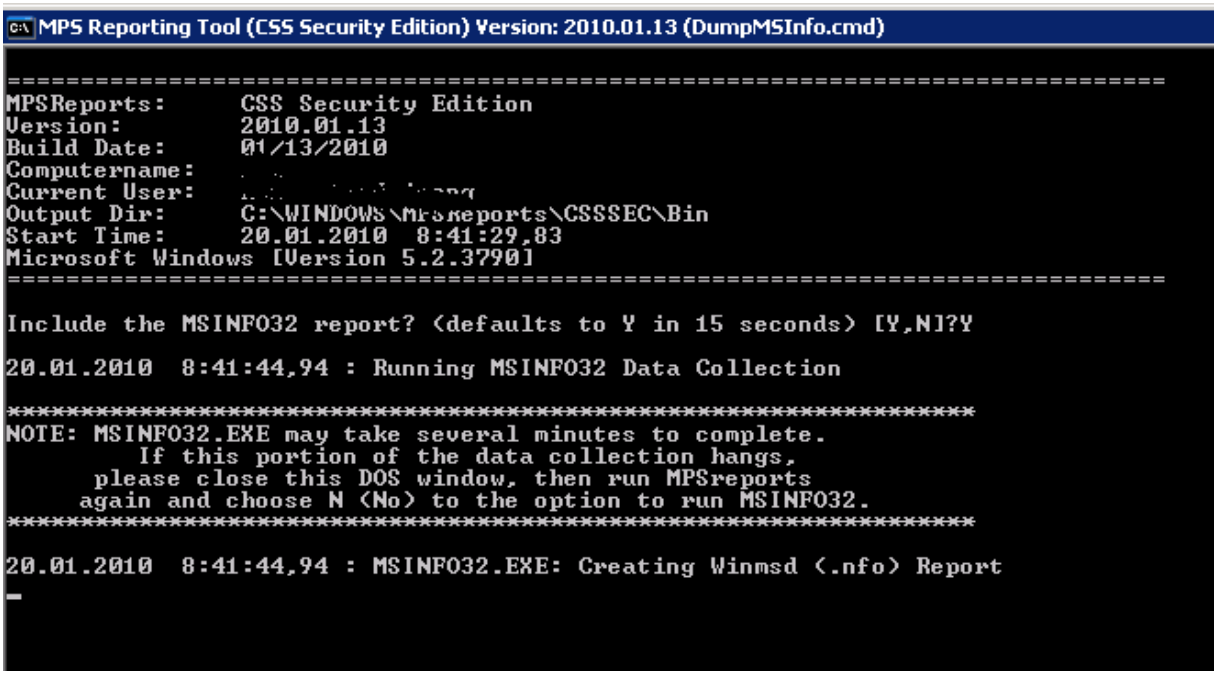
Download complete



Programm Installation

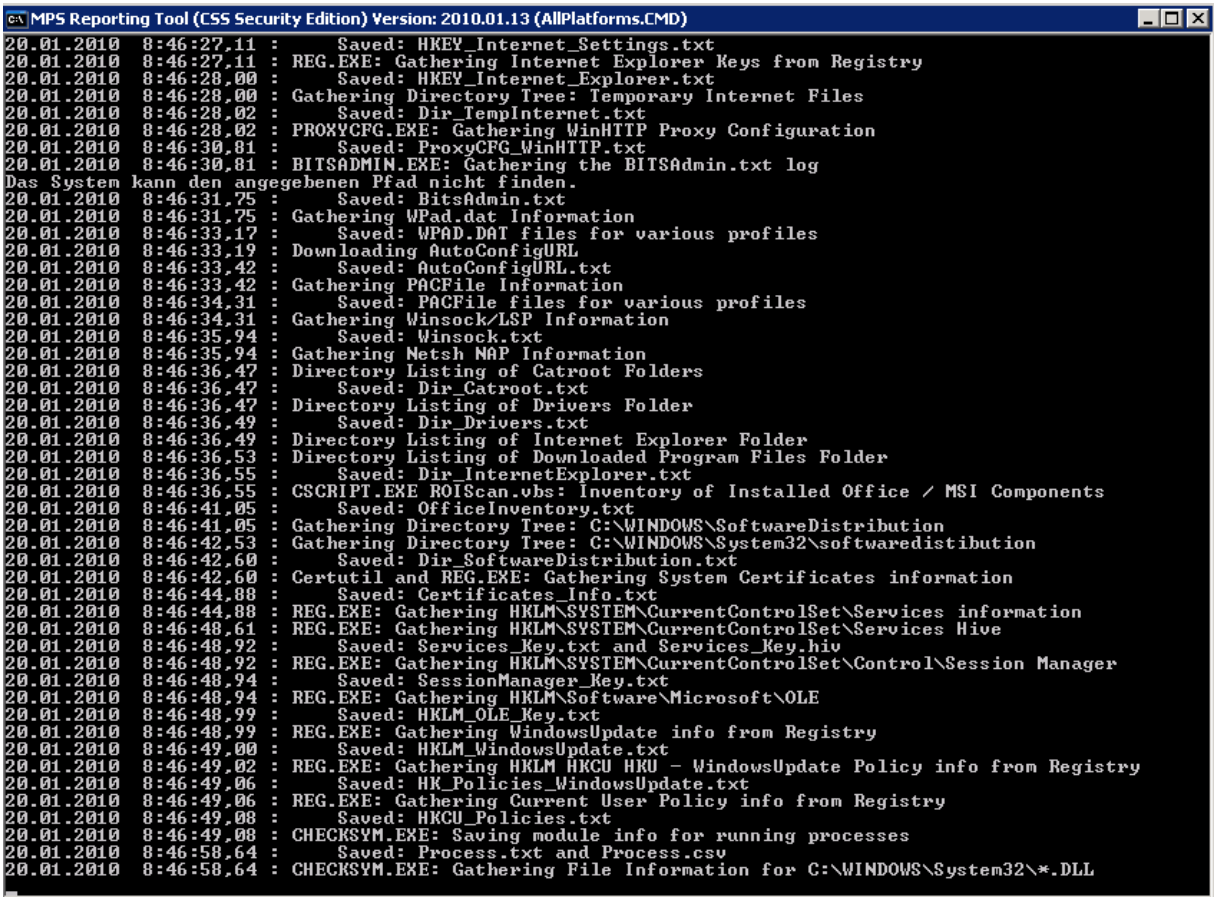


Es geht los:

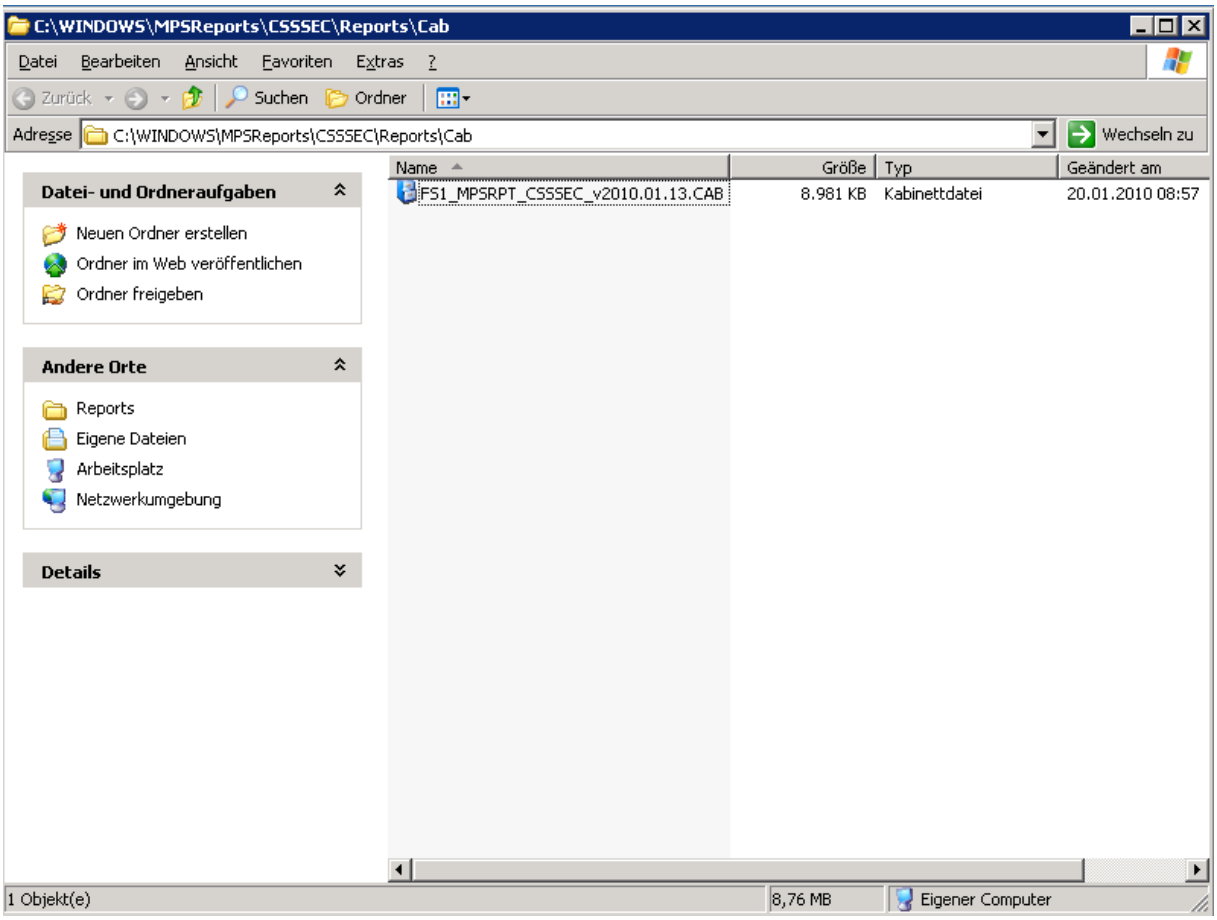


Es dauert etwas ☺

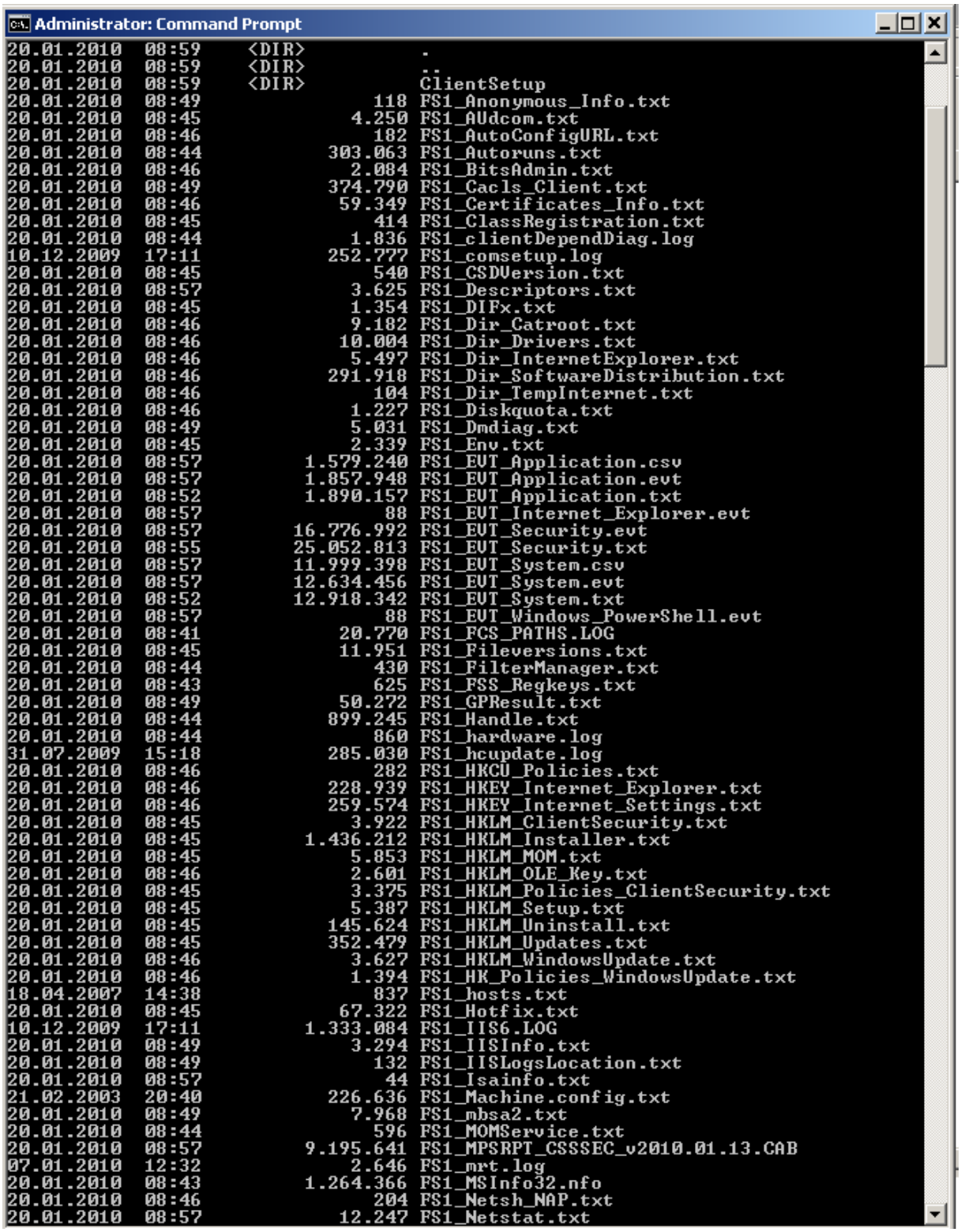
Daten ohne Ende. Ein Nacktscanner ist nichts dagegen ☺



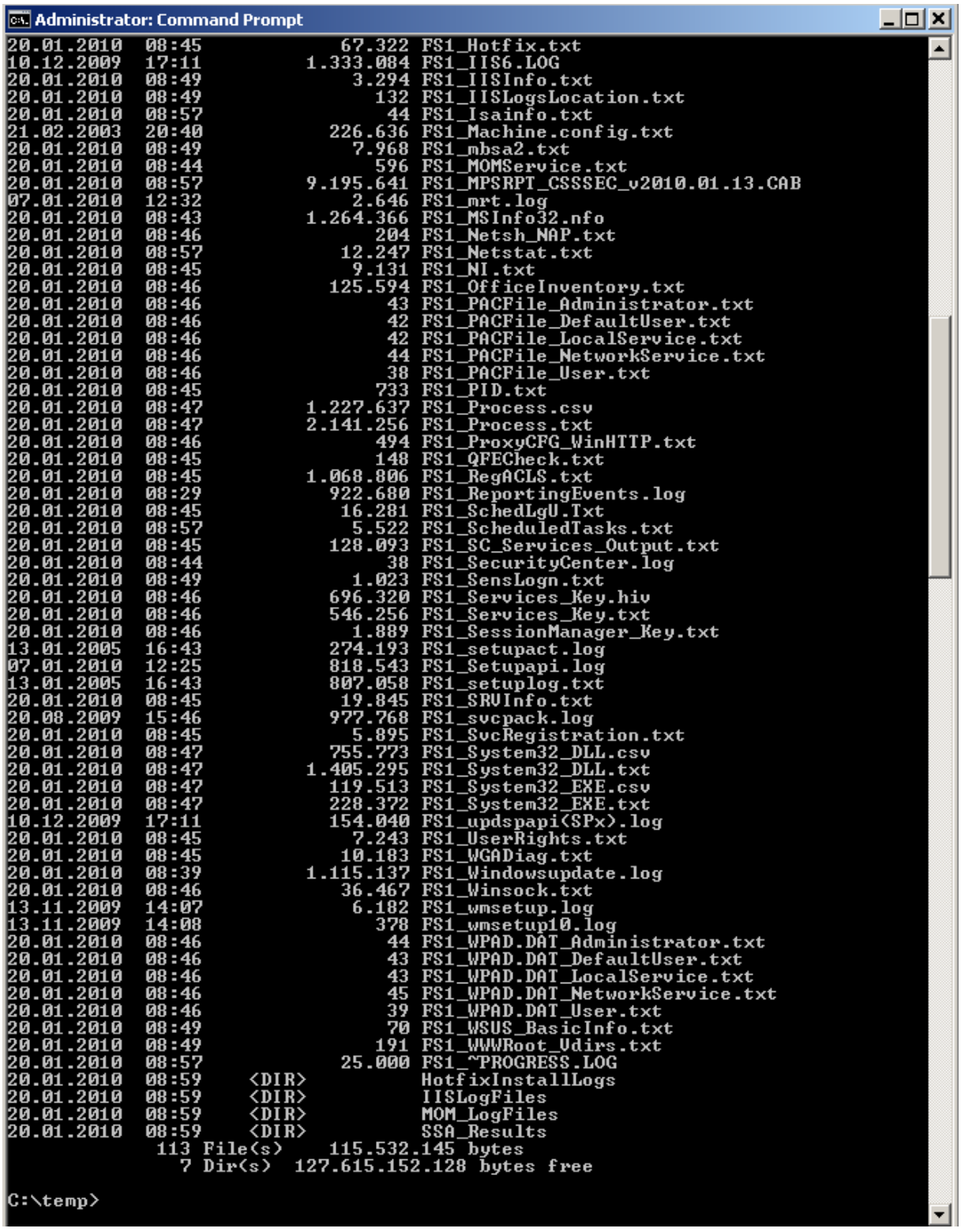
Nach ca. 15 Minuten war der Output da



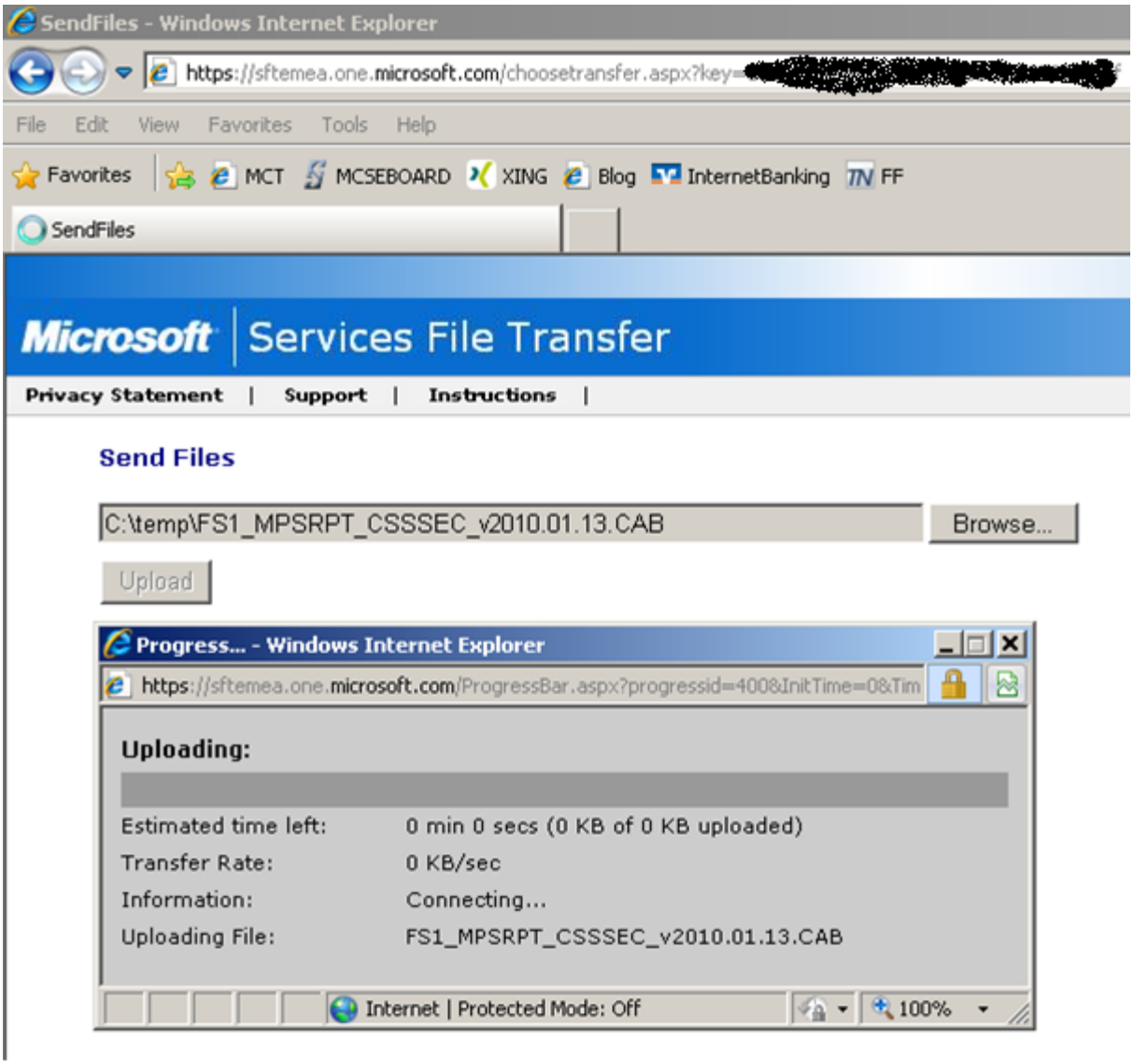
Das ist alles drin:



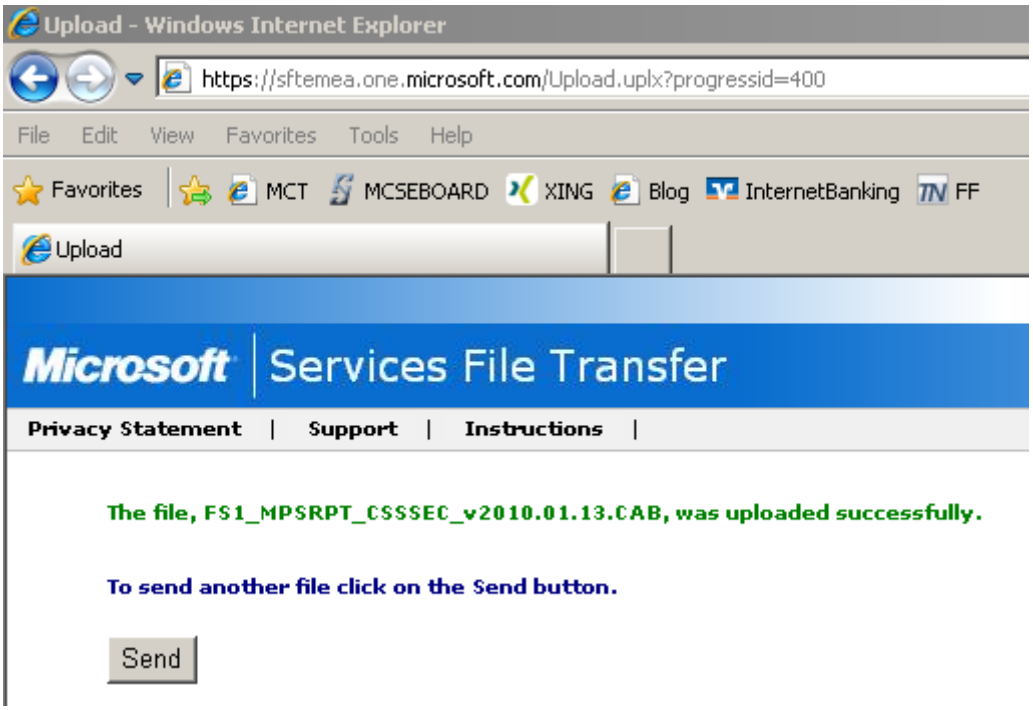
Und noch viel mehr



Upload des MPSReport Files



Finish not swedish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